



Integration of Coolcare with Person Centred Software.



**Person
Centred
Software**

Integrated Partner

overview of integration Person Centred Software.



01 staff records.

- How to transfer
- What is transferred
- Authentication field (unique reference)
- Duplication checkers
- Further actions.

02 resident records.

- How to transfer
- What is transferred
- Authentication field (unique reference)
- Duplication checkers
- Further actions.

03 support.

- How to get support
- Online Chat
- Telephone support

CoolCare staff record.

Real-time connectivity via API

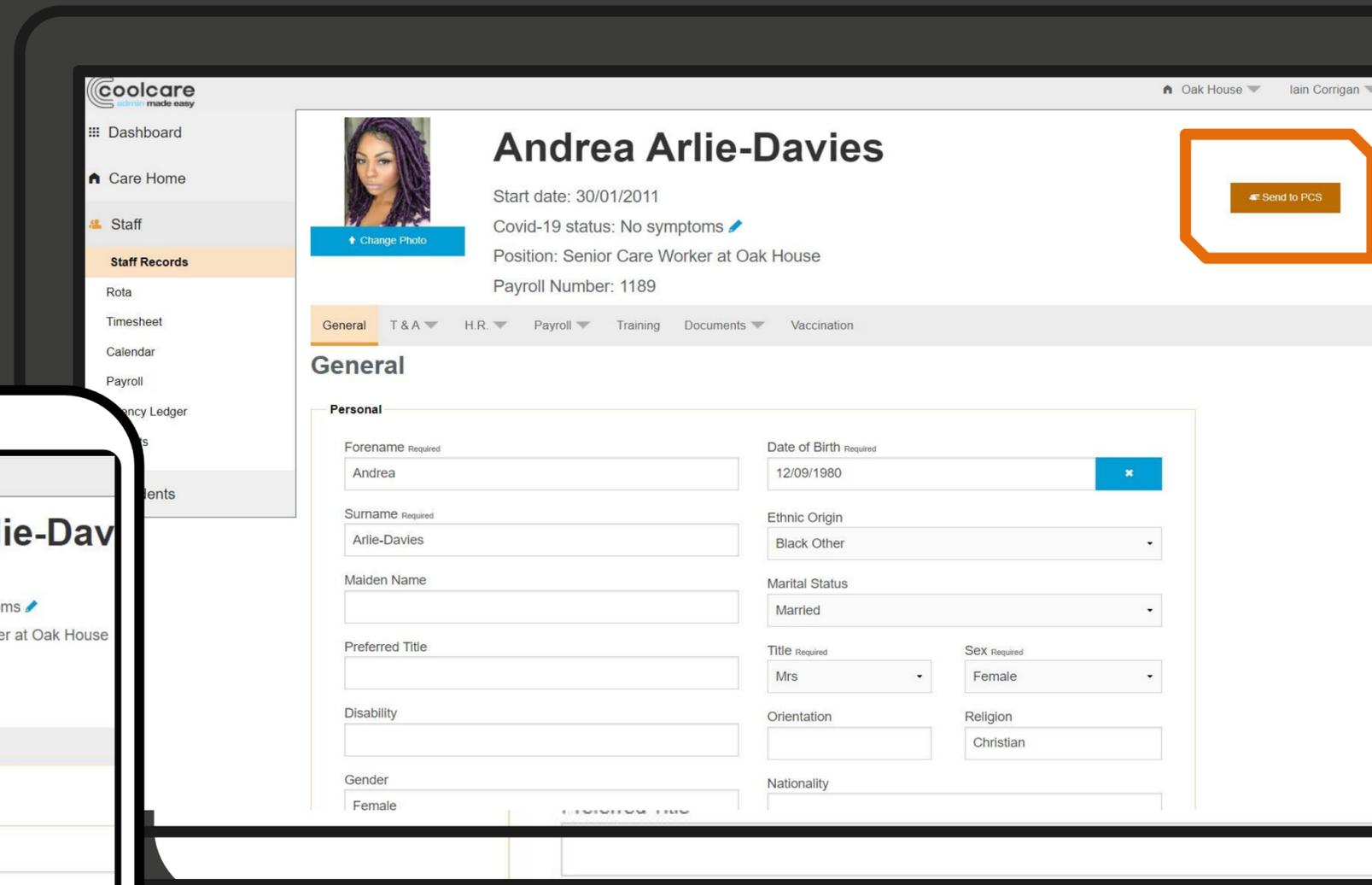
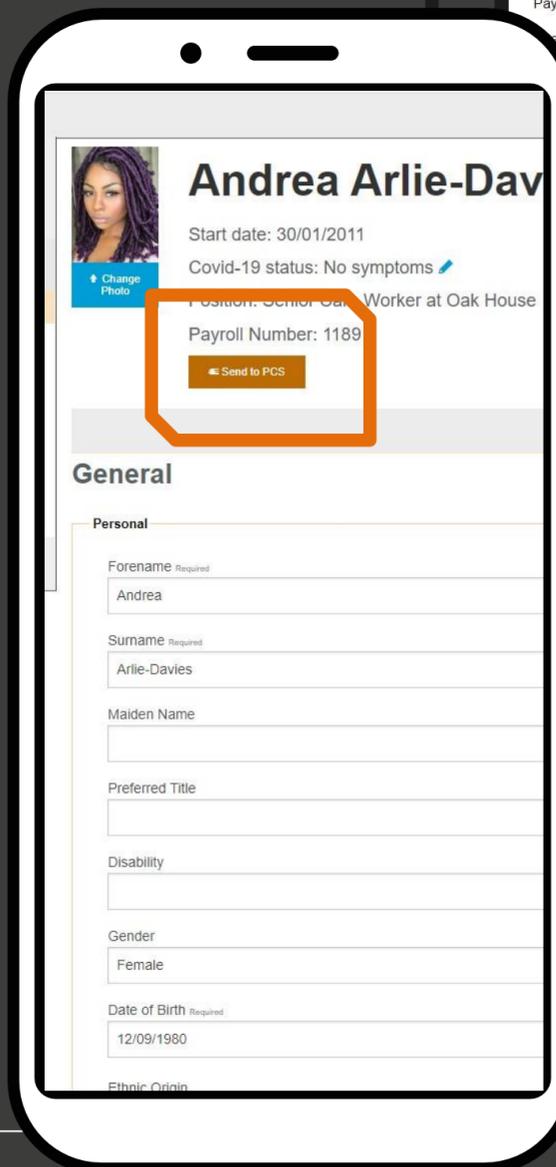
Transfer:-

- Title, Forename, Surname,
- Sex
- Date of birth
- Start date
- Email
- Role (this value will always be “owner”),
- Job (position name in CoolCare).

Note

Email address is used for authentication and must be **unique**.

1. If a staff record with **same** email already in PCS it will not overwrite.
2. If staff already in PCS with **different** email it will create a new record.



PCS staff record.1

New staff record created in PCS

- Displayed as first name & role as 'owner',
- CoolCare uses Job
- Image is not transferred.

(These are default settings of PCS)

Data transferred:

- **Title, Forename, Surname,**
- **Sex**
- **Date of birth**
- **Start date**
- **Email**
- **Role** (this value will always be "owner"),
- **Job** (position name in CoolCare).

The screenshot displays the PCS Staff record interface. The top navigation bar shows 'Blaucomm Home Staff' and 'Filter people, show: Everyone'. The main area is a grid of staff records. The first record, 'Andrea Owner', is highlighted with an orange border. The grid contains 28 staff records in total, arranged in three rows. The first row has 10 records, the second row has 10 records, and the third row has 8 records. The last two records in the third row are 'Add new worker' and 'Import workers'. The staff records include names and roles such as 'Andrea Owner', 'Andy Owner', 'Baroness Dido Owner', 'Barry Manager', 'Becky Owner', 'Benjamin Forename Name Max Len Owner', 'Cool Care Senior nurse', 'Daisy Owner', 'Darren Owner', 'David Manager', 'Ibutton Owner', 'Jason Senior carer', 'Jasper Senior carer', 'Jasper1 Senior carer', 'Jasper2 Senior carer', 'Jasper3 Senior carer', 'Jasper4 Senior carer', 'Leigh Owner', 'Lou Owner', 'Louis Manager', 'Mason Carer', 'Matt Owner', 'Ross Owner', 'Sam Blaucom Owner', 'Samuel M Owner', 'second staff Carer', and 'third staff Owner'. The left sidebar contains navigation icons for 'MONITOR', 'Community', 'Dashboard', 'GROUP', and 'ACTION PLANS'.

PCS staff record.2

Click into record to:-

- Add Image where appropriate.
- Check 'Role' – as defaulted to OWNER

The screenshot displays a web-based staff record interface. At the top, there is a navigation bar with icons for Reports, Charts, Process, Analysis, Service, and Links, along with search and help icons. A left sidebar contains icons for MONITOR, Community, Dashboard, GROUP, and ACTION PLANS. The main content area shows the profile for Andrea Arlie-Davies, including a placeholder for a profile picture, her name, birth date (12/09/80), age (42), job title (Senior Care Worker), and role (Owner). Below the profile information are buttons for 'Edit details' and 'Change photo'. To the right, there are sections for 'User information' (login email, locked out status, password expired status), 'Contact information' (email address and edit link), and 'Friends and family'. A 'Personal summary' section is also visible at the bottom of the profile area.

	Andrea Arlie-Davies Born 12/09/80 Age 42 Job Senior Care Worker Role Owner	User information Login email: andrea.arlieD@HOTMAIL.com Locked out: No Password expired: No
Edit details Change photo		Contact information Email: andrea.arlieD@HOTMAIL.com edit
Personal summary		Friends and family

PCS staff record.3

- Select "ROLE" in the drop down choice within PCS.
- (Found in File Information)

The screenshot displays the PCS staff record interface. On the left is a navigation sidebar with icons for MONITOR, Community, Dashboard, GROUP, and ACTION PLANS. The main content area is divided into two sections: 'Personal information' and 'File information'.

Personal information

Sex: Female (dropdown menu with a help icon) [Gender, Sexuality and Cultural Identity Form](#)

Personal summary: [Text area]

Title: Mrs

Access health records (including GP Connect, Shared Care Record(s)):

First name: Andrea

External systems reference: [Text area]

Middle name(s): [Text area]

Last name: Arlie-Davies

Preferred name: Andrea

Date of birth: 12/09/1980 (calendar icon)

NI Number: JA47278986

Hourly pay rates

Basic pay rate: 0.00

	Weekday rate	Weekend rate
Morning	[Text area]	[Text area]
Afternoon	[Text area]	[Text area]
Evening	[Text area]	[Text area]

File information

File opened: 30/01/2011 (calendar icon)

Job description: Senior Care Worker

Normal role: Owner (dropdown menu with edit icon)

Inform about MCM updates:

Communities included in

Select one or more communities

- ▶ Amethyst House
- ▶ Apetito Test
- ▶ Blaucomm Home
- ▶ Staff (highlighted)
- ▶ Demo Home
- ▶ Lakeside Cottage

Access rights for this user (only users with change rights require a Monitor licence)

- View limited information about service users
- View service users information including reports, charts and processes

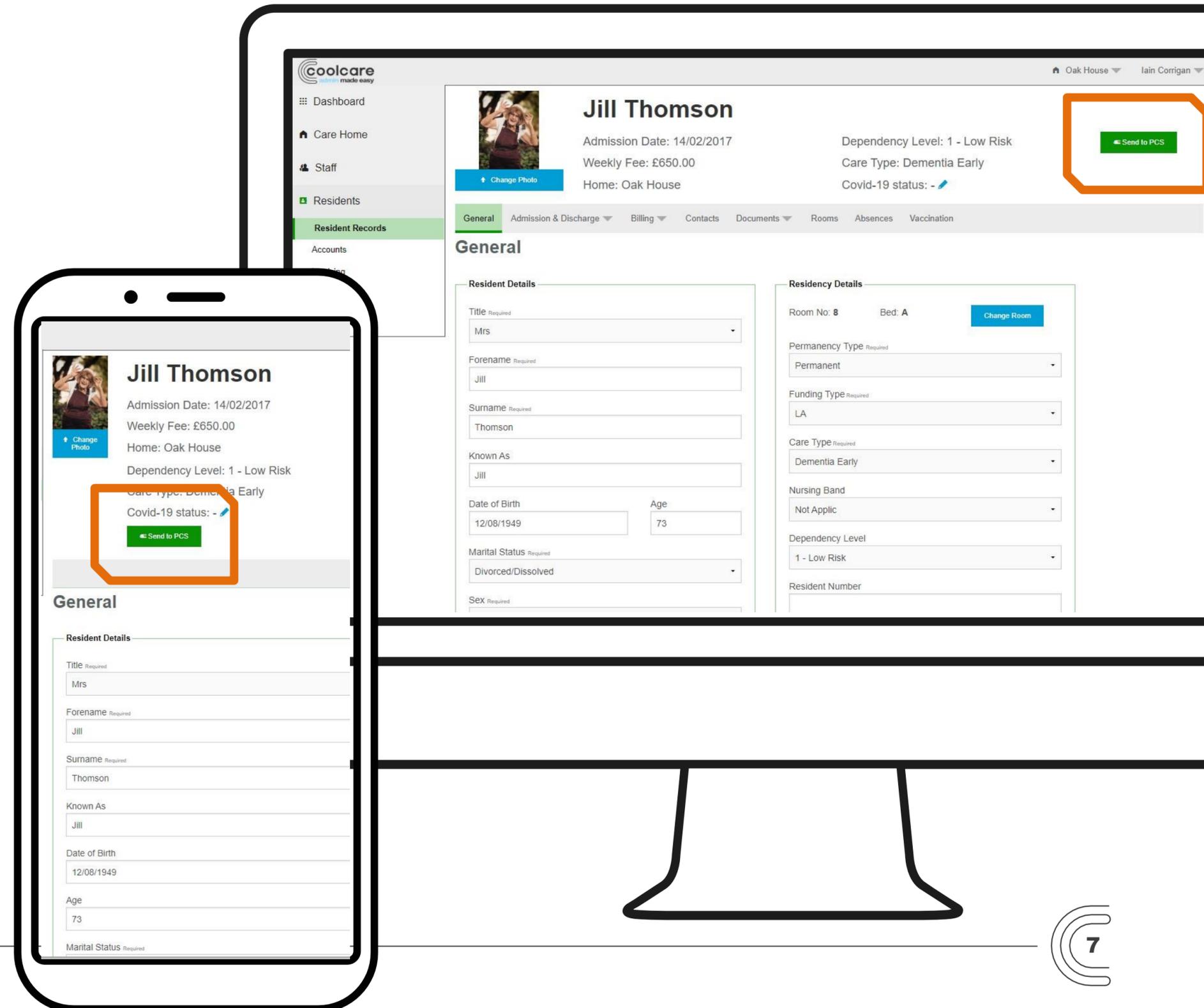
CoolCare resident record.

Real-time connectivity via API

Data that will transfer:-

- Title, Forename, Surname
- Sex
- Date of birth
- Admission date
- NHS number
- NI number
- Room number (excludes bed type).

Note: admission can be foredated to allow data transfer pre-admission
Forename, Surname and Date of Birth are used as authentication



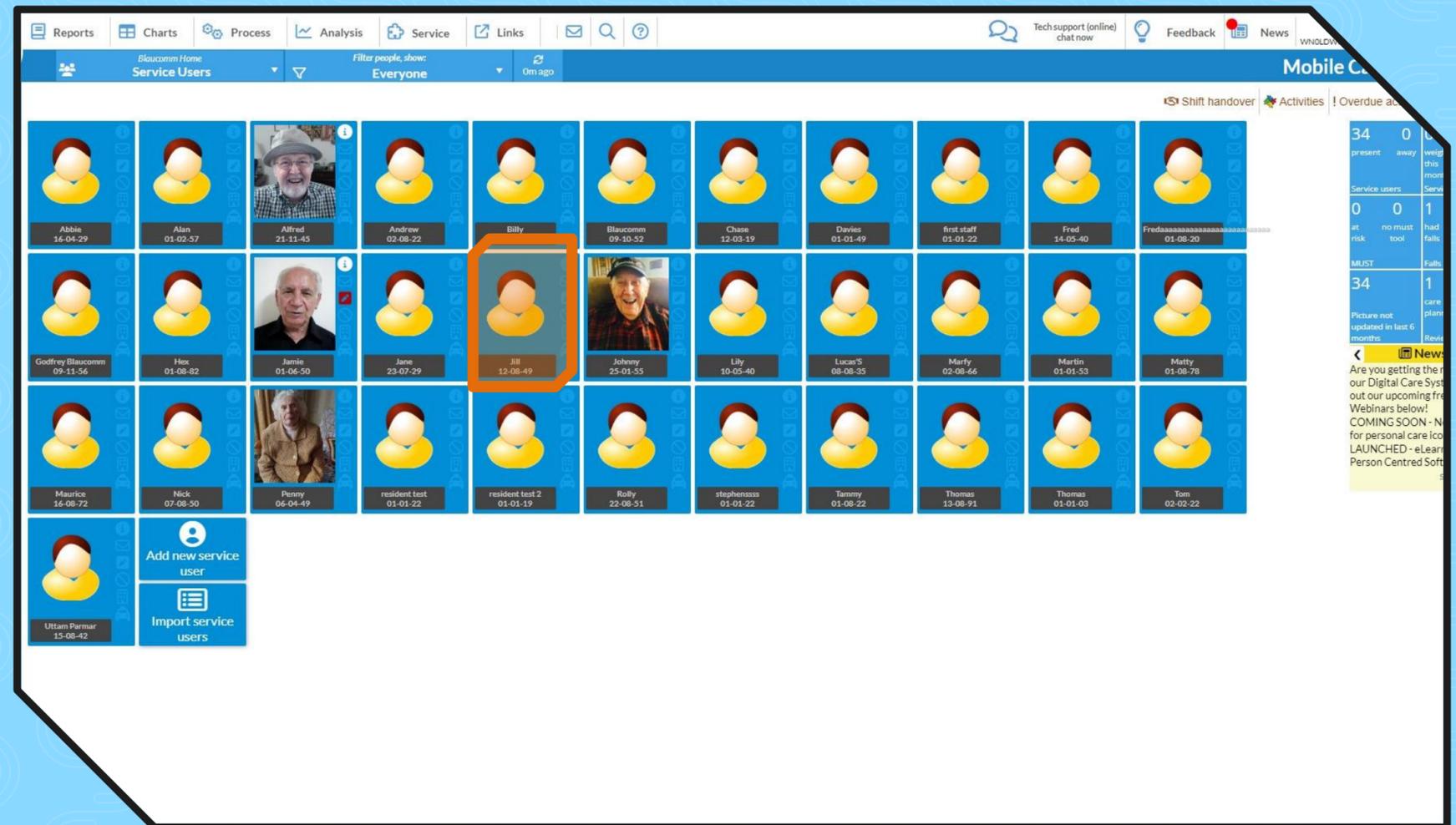
PCS service user.1

New service user record created:

- displayed as first name & DOB, (as standard)
- image is not transferred

Data transferred:-

- **Title, Forename, Surname**
- **Sex**
- **Date of birth**
- **Admission date**
- **NHS number**
- **NI number**
- **Room number** (excludes bed type).



PCS service user.2

- image can be added at this stage

Note: admission can be foredated to allow data transfer
See next slide to suspend.

The screenshot displays the PCS service user interface for Mrs Jill Thomson. The interface is organized into several sections:

- Header:** Includes navigation tabs for Reports, Charts, Process, Analysis, Service, and Links. It also shows the current user (Mrs Jill Thomson) and the service user (Mrs Jill Thomson).
- Left Sidebar:** Contains navigation icons for MONITOR, Community, Dashboard, GROUP, and ACTION PLANS.
- User Profile:** Displays the user's name (Jill Thomson), birth date (Born 12/08/49, Age 73), room number (Room number 8), move-in date (Moved in 14/02/17), and NHS number (NHS# 2356279). There are buttons for 'Edit details' and 'Change photo'.
- Health Metrics:** Shows 'Weigh' (not weighed this month) and 'Height' (no height recorded) with corresponding icons. Below these are buttons for 'Now' (Add daily record) and 'See all' (24 hour view).
- Assessment Tools:** A green box containing 'Assessments are up to date', 'Initial assessment', 'Care needs are up to date', and 'Care plan document'.
- Care Plans:** A green box containing 'How to video' and 'plan care day'.
- Medical Summary:** Includes sections for 'Risks to be aware of', 'Should be aware of', and 'Likes to talk about'. It also lists 'Medical summary', 'Summary care needs', and 'Social information'.
- Personal Belongings:** Includes sections for 'Personal belongings', 'Equipment required', and 'Contact information'.
- Doctors Information:** Includes sections for 'Doctors information' and 'Specialists information'.

PCS service user.3

Where admission was foredated to allow data transfer:-

- set non-active residents to **'Suspended'** in File Information [Tick box]
- This ensures PCS reporting is inline with live occupancy

The screenshot displays the PCS service user profile page. The top navigation bar includes links for Reports, Charts, Process, Analysis, Service, Links, and a Tech support chat icon. The left sidebar contains icons for Monitor, Community, Dashboard, Group, and Action Plans. The main content area is divided into three sections: Personal information, Consents, and File information.

Personal information

Sex: Female (dropdown menu) ⓘ
[Gender, Sexuality and Cultural Identity Form](#)

Title: Mrs

First name: Jill

Middle name(s):

Last name: Thomson

Preferred name: Jill

Date of birth: 12/08/1949 (calendar icon)

NI Number: Y68 99 77 34

NHS Number: 2356279 ⓘ

Consents

Please add scanned signature pages of the consents to the Service User's Documents area

- ▶ Consent to have photographs taken On be
- ▶ Consent to share information with health care providers
ⓘ Consent to share person data with organisations associated with health and social care where it is considered there may be potential benefit of my or others health and social care, e.g doctor, hospitals, local authorities, podiatrist and that I consent for the data to be used securely for 8 years after I leave the service or longer if the Law requires it. On be
- ▶ Consent to care provision On be

File information

Communities included in: Amethyst House, Apetito Test, Blaucomm Home, Service Users, Demo Home, Lakeside Cottage

Date file was opened: 14/02/2017 (calendar icon)

Suspended:

Resident type: Respite, Day care, Home care, Palliative/End of life

End of life stage: Not specified (dropdown menu)

Moved in: 14/02/2017 (calendar icon)

Anonymised External ID: _____

Minimum staff at all times: 1

Height (cm): 0

Room number: 8

External systems reference: _____

Risks to be aware of: _____

Food allergies (from nutrition assessment): _____

support is here.

Person Centred Software

- In product: Tech Support Online Chat
- Call on 01483 357657 (Press Option 1)

CoolCare

- In product: TAWK – Online Help Chat
- Call on 0113 385 3853 (Press Option 2)

The screenshot shows the Person Centred Software interface for a service user named Mrs Jill Thomson. The interface includes various data points such as 'Weigh' (not weighed this month) and 'Height' (no height recorded). A 'Here to Help' chat widget is overlaid on the bottom right, providing contact information for the support team and a 'Send us a message' button. A small chat icon in the top right corner of the browser window is also highlighted.

The screenshot shows the CoolCare dashboard for user Iain Corrigan. It features a 'Welcome Iain Corrigan' message, occupancy statistics (63/64, 98.44%), and a pie chart showing bed types: CCG (4.69%), Empty (1.56%), Housing benefit (1.56%), LA (23.44%), LA + TopUp (39.06%), Private (28.13%), and Private + FNC (1.56%). A table lists staff on shift with their names, positions, and hours. A chat widget is overlaid on the dashboard, prompting the user to fill out a form to start a chat. A chat icon in the bottom left corner of the browser window is also highlighted.

Name	Position	Date Time	Hours (HH:MM)
Thor Odinson	Care Assistant	12/07/2022 15:47	2064:22
Peter Lorimer	Care Assistant	25/08/2022 08:10	1015:59
Mary Bradford	Care Assistant	25/08/2022 08:12	1015:57
Gary Barlow	Care Assistant	25/08/2022 09:10	1014:59
Brian Badland	Care Assistant	11/07/2022 08:30	2095:39
Brian Fishmonger	Domestic	25/08/2022 10:10	1013:59
Daisy Puppy	Garden Assistant	08/07/2022 15:43	2160:26
Avril Turner	Kitchen Assistant	05/08/2022 09:14	1494:55
Pam Edwards	Senior Care Wor...	11/07/2022 07:31	2096:38
Gertrude Requirk	Senior Care Wor	13/12/2021 11:30	7131:30